

FOLLOW-UP AFTER HOSPITALIZATION OR EMERGENCY ROOM VISIT

Remember, you should make an appointment with your PCP soon after getting out of the hospital or an Emergency Room visit. Follow-up with your regular doctor will increase your chances of a full recovery at home. When you call your doctor's office be sure to talk about your hospital stay or emergency room visit.

Primary Care Provider: _____ Phone: _____

Next Appointment Date: _____ Time: _____

BEHAVIORAL HEALTH CARE

Your behavioral health care is managed by a Behavioral Health Managed Care Organization, also called a Behavioral Health plan. If you have behavioral health care needs, look for your county on the list on the other side to find your Behavioral Health plan. Your Behavioral Health plan can help you get the follow-up care you need. If you need help getting an appointment, please call the Member Services number for your county listed on the other side of this sheet.

Behavioral health care includes care for mental health and drug and alcohol issues.

PHYSICAL HEALTH CARE

Your physical health care is managed by a Physical Health Managed Care Organization, also called a Physical Health plan. Behavioral health plans do not manage your physical (medical) health care or pharmacy benefits.

Physical health care addresses the medical needs of your body, including your medicines.

If you have questions about medicine or other medical issues, you should contact your Physical Health plan's Member Services department. The name and phone of your Physical Health plan is on your plan's ID card.

CHANGES IN PERSONAL INFORMATION:

When you have changes to your personal information, you must call your County Assistance caseworker or the County Assistance Office Statewide Change Center at **1-877-395-8930**.

Changes to your personal information can be name, address, phone number, a new baby and/or changes in your diagnosis.

UN-INSURED?

Call the Department of Public Welfare Helpline at **1-800-692-7462** to find out if you are eligible for Medical Assistance/Medicaid managed care program.

EMERGENCY OR NOT?

When you think a medical condition will be a threat to your life or long-term health if not treated immediately, you should go to the emergency room.

There are times when it is hard to know if you have an emergency. If you are not sure, **call your primary care provider (PCP or regular doctor)**. Your regular doctor can help you decide if emergency care is needed. You should have the name and phone number of your doctor programmed into your telephone or keep it handy.

It is important to have follow-up care soon after getting out of the hospital or emergency room.

FOLLOW-UP AFTER HOSPITALIZATION OR EMERGENCY ROOM VISIT

Behavioral Health Managed Care Health Plan– Member Services Phone Numbers

» Community Behavioral Health

Philadelphia County..... 1-888-545-2600

» Community Behavioral HealthCare Network of PA

Bedford and Somerset Counties..... 1-866-773-7891

Blair County..... 1-866-773-7892

Cumberland, Dauphin, Lancaster, Lebanon, and Perry Counties..... 1-888-722-8646

Franklin and Fulton Counties..... 1-866-773-7917

Lycoming and Clinton Counties..... 1-866-773-7991

» Community Care Behavioral Health

Adams County..... 1-866-738-9849

Allegheny County..... 1-800-553-7499

Berks County..... 1-866-292-7886

Bradford, Cameron, Centre, Clarion, Clearfield, Columbia, Elk, Forest, Huntingdon, Jefferson, Juniata, McKean, Mifflin, Montour, Northumberland, Potter, Schuylkill, Snyder, Sullivan, Tioga, Union, Warren, and Wayne Counties..... 1-866-878-6046

Carbon, Monroe, and Pike Counties..... 1-866-473-5862

Chester County..... 1-866-622-4228

Lackawanna, Luzerne, Susquehanna, and Wyoming Counties..... 1-866-668-4696

York County..... 1-866-542-0299

» Magellan Behavioral Health

Bucks County..... 1-877-769-9784

Delaware County..... 1-888-207-2911

Lehigh County..... 1-866-238-2311

Montgomery County..... 1-877-769-9782

Northampton County..... 1-866-238-2312

» Value Behavioral Health

Armstrong County..... 1-877-688-5969

Beaver County..... 1-877-688-5970

Butler County..... 1-877-688-5971

Cambria County..... 1-866-404-4562

Crawford, Mercer, and Venango Counties..... 1-866-404-4561

Erie County..... 1-866-404-4560

Fayette County..... 1-877-688-5972

Greene County..... 1-877-688-5973

Indiana County..... 1-877-688-5974

Lawrence County..... 1-877-688-5975

Washington County..... 1-877-688-5976

Westmoreland County..... 1-877-688-5977

Physical (Medical) Health Managed Health Plans

Health Plan	Member Services	Pharmacy Services	Website
AmeriChoice of Pennsylvania	1-800-321-4462	1-800-922-1557	www.americhoice.com
AmeriHealth Mercy Health Plan	1-888-991-7200	1-866-610-2774	www.amerihealthmercyhp.com
Gateway Health Plan	1-800-392-1147	1-800-528-6738	www.gatewayhealthplan.com
Health Partners of Philadelphia	1-800-553-0784	1-888-991-9023	www.healthpart.com
Keystone Mercy Health Plan	1-800-521-6860	1-800-588-6767	www.keystonemercy.com
Unison Health Plan	1-800-414-9025	1-877-651-2217	www.unisonhealthplan.com
UPMC for You	1-800-286-4242	1-800-396-4139	www.upmchealthplan.com
ACCESS Plus	1-800-543-7633	1-800-558-4477 option 1	www.accessplus.org
ACCESS/Fee-For-Service	1-800-558-4477	1-800-558-4477 option 1	www.dpw.state.pa.us

The information in this notice is available in other languages and formats by calling Member Services.

Esta información se puede obtener en otros idiomas y formatos llamando a Servicios para Miembros.

Để có thông tin trong thông báo này dưới hình thức và ngôn ngữ khác, xin gọi Ban Dịch Vụ Hội Viên.

ព័ត៌មាននៅក្នុងសំបុត្រនេះមានជាភាសានិងទម្រង់ផ្សេងទៀត ដោយគ្រាន់តែទូរស័ព្ទមកក្រសួងជំនួយសមាជិក ។

Для получения сведений, содержащихся в данном уведомлении, на других языках и в других форматах звоните в Отдел обслуживания.

此通知的资料包括其他语言及格式，如需要提供，请致电会员服务处。