



## Interpreting by Telephone (IBT)

### **Instant Communication. Total Understanding.**

Whether you are face-to-face or on the phone with a non-English speaker, INTERPRETALK® Interpreting by Telephone (IBT) by LSA is the fastest and easiest way to communicate. Accessible by phone within seconds, our highly skilled and experienced telephonic interpreters are waiting to assist you in over 200 language offerings, 24 hours a day, 365 days a year. Supported by a state-of-the-art computer telephony integration system, our call center coordinators are trained to combine cutting-edge technology solutions with human interaction to provide you with unparalleled customer service support.



## Face-to-Face Interpreting

### **When you need an interpreter to be physically present.**

When you need someone by your side when complete understanding is vital, LSA's Face-to-Face Interpreting service is your best solution. Our professional linguists are proficient in terminology and lexicon for virtually any subject area. Whether for conferences, client visits, events, examinations, medical treatments, investigations, or whatever your specific need may be, we will match you with an on-site interpreter that best suits your unique project needs.



## Translation and Localization

### **For accurate, timely, culturally correct translations.**

From the very simple to the extremely complex, you can always rely on LSA for true and meticulous written translations. We have an expansive network of native-speaking translators, possessing subject-specific expertise, to help you accomplish your unique project goals. One of the most important aspects of document translation is knowing who you are trying to reach. At LSA, we help you say what you really mean by localizing your content. Audience, usage, regionalisms, colloquialisms and terminology are all taken into consideration to ensure that the final product is faithful to your original intent.



## Video Remote Interpreting (VRI)

**Experience the Power of Clear, Effective and Instantaneous Real-Time Video Communication.**

LSA's Video Remote Interpreting (VRI) service is the industry's most advanced, comprehensive solution for clear, real-time, video communication with qualified and professional interpreters. Recommended applications for VRI include medical emergencies, clinical settings, physical therapy appointments, court proceedings, depositions, conferences, educational sessions, impromptu meetings, government services and wherever on demand interpretation is a necessity. LSA currently provides VRI services in Spanish and American Sign Language (ASL).



## American Sign Language (ASL)

**Signed. Spoken. Understood.**

As an active organizational member of the national Registry of Interpreters for the Deaf (RID), LSA ensures all American Sign Language (ASL) interpreters abide by the Code of Professional Conduct, which includes an adherence to the standards of confidential communication. We are proud to provide RID certified and non-RID certified American Sign Language interpreters to meet your specific needs. Clients with specific certification requirements are encouraged to inquire about our roster of federal court, state court, and Consortium-certified linguists.



## Intercultural Consulting

**Achieving success in a global environment.**

Achieving success in any global business hinges on truly understanding the values and customs of different cultures. Whether your business serves multicultural groups in the United States, or across the globe, our intercultural consultation service will help you gain the cultural proficiency necessary to succeed in a global marketplace. We are proud to have formed strategic partnerships with a wide range of Fortune 1000 companies, as well as a multitude of other organizations and institutions.