



Services	Adult Medical Assistance Members Ages 18 and Older	General Assistance Members Ages 18 and Older
	Co-pays	Co-pays
Ambulance (Non-emergency)	\$2 per trip	\$4 per trip
Ambulatory Surgical Center	\$3 per visit	\$6 per visit
Birth Center	No co-pay	No co-pay
Case Manager	No co-pay	No co-pay
Chiropractor	\$1 per visit	\$2 per visit
CRNP	No co-pay	No co-pay
Dentist	\$1 per visit	\$2 per visit
Durable Medical Equipment (Purchase) <i>See Notes #6.</i>	Up to \$1 per item	Up to \$2 per item
Durable Medical Equipment (Rent)	No co-pay	No co-pay
Emergency Room Services	No co-pay	No co-pay
Family Planning	No co-pay	No co-pay
FQHC/RHC	No co-pay	No co-pay
Home Health Agency Services	No co-pay	No co-pay
Hospice	No co-pay	No co-pay
Hospital: Inpatient (Acute)	\$3 day/max \$21	\$6 day/max \$42
Hospital: Inpatient (Rehab)	\$3 day/max \$21	\$6 day/max \$42
Hospital: Outpatient Clinic	\$1 per visit	\$2 per visit
Laboratory Tests	No co-pay	No co-pay
Medical Supplies	No co-pay	No co-pay
Nurse Midwife (Maternity Services)	No co-pay	No co-pay
Optometrist	\$1 per visit	\$2 per visit
Physician	No co-pay	No co-pay
Podiatrist	\$1 per visit	\$2 per visit
Portable X-Ray	\$1 per visit	\$2 per visit
Prescription Brand Name Rx	\$3 per prescription or refill	\$3 per prescription or refill
Prescription Generic Rx	\$1 per prescription or refill	\$1 per prescription or refill
Short Procedure Unit	\$3 per visit	\$6 per visit
Skilled Nursing Facility	No co-pay	No co-pay
Tobacco Cessation	No co-pay	No co-pay

Notes:

- Co-pays do not apply to members who are:
 - Pregnant (including post partum care)
 - Members under 18 years of age
 - 18 through 20 years of age and qualify for Medical Assistance under Title IV-B Foster Care or Title IV-E Foster Care and Adoption Assistance
 - In a long term care facility (nursing home) or other medical institution (for example: Intermediate Care Facility for Mental Retardation [ICF/MR])
- Co-pays do not apply to services provided in an emergency situation or items costing less than \$2.00.
- For additional information about existing prior authorization policies and claim processing edits please consult: Keystone Mercy Member Handbook; Keystone Mercy Drug Formulary.
- Some members over the age of 21 are not eligible for Dental Benefits and have limited Prescription Benefits. Call Member Services at 1-800-521-6860 to check on your benefits.
- Adult Medical Assistance and General Assistance members ages 21 and older are not eligible for glasses or contact lenses unless diagnosed with cataracts or aphakia.
- DME Purchase
Co-pay Scale
 MA over 18
 item < \$2.00 = No co-pay
 item \$2.01 - \$10.00 = \$.50 co-pay
 item > \$10.01 = \$1.00 co-pay
 GA over 18
 item < \$2.00 = No co-pay
 item \$2.01 - \$10.00 = \$1.00 co-pay
 item > \$10.01 = \$2.00 co-pay
- Certain drugs do not have co-pays, such as:
 - High blood pressure drugs
 - Cancer drugs
 - Diabetes drugs
 - Epilepsy drugs
 - Heart disease drugs
 - Mental health drugs (except for those anti-anxiety drugs that are controlled substances, such as alprazolam or diazepam)
 - Anti-Parkinson drugs
 - Anti-glaucoma drugs
 - Drugs used only to treat HIV/AIDS
 - Drugs, including immunizations, that you get in a health care provider's office.

A provider participating in the Medical Assistance program may not deny covered care or services to an eligible Medical Assistance recipient because of the recipient's inability to pay the co-payment amount. [55 Pa Code §1101.63(b)(8)]

Updated: October 2008

Important Phone Numbers

Behavioral Health Treatment Contact Numbers

Behavioral Health Treatment includes mental health/drug and alcohol services. These services are available for any Keystone Mercy member through your local county mental health/drug and alcohol office. If you need these services, help is available 24 hours a day, 7 days a week. **Call the toll free number for the county where you live to speak to someone and make an appointment.**

County	Behavioral Health Services	Phone Number
Bucks	Magellan Behavioral Health	1-877-769-9784
Chester	Community Care Behavioral Health	1-866-622-4228
Delaware	Magellan Behavioral Health	1-888-207-2911
Montgomery	Magellan Behavioral Health	1-877-769-9782
Philadelphia	Community Behavioral Health	1-888-545-2600

Medical Assistance Transportation Program (MATP)

The Medical Assistance Transportation Program (MATP) is a special transportation service for people who receive Medical Assistance. This program is not for emergencies. (If you have an emergency, call 911.) To get MATP services, you have to register for the service by calling your county service number listed. You will need to show your Pennsylvania ACCESS Card when receiving these services.

County	MATP Services Phone Numbers		
Bucks	215-794-5554	or	1-888-795-0740
Chester	610-594-6930	or	1-877-873-8415
Delaware	610-490-3960	or	1-866-450-3766
Montgomery	215-542-7433		
Philadelphia	267-515-6400	or	1-877-835-7412